NetScanTools® Pro
Monthly Newsletter
www.netscantools.com

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News…

From the Editor…

Happy New Year! I hope you have had a great holiday season.

-Kirk

Changes coming in next NetScanTools Pro release

A customer requested that we investigate adding the ability to query for the DNS records HTTPS and SVCB. Research into this has been done and one or both may be added into the next minor release.

There will be an option or a permanent change to the way MAC addresses are presented. We have shown them in this software using the dash character to separate the octets. Customers have requested that we either use the colon character exclusively or make either one optional. Note that if you open a command prompt and type arp -a you will see that Windows uses the dash character.

Switch Port Mapper release coming soon

The planned maintenance release of the Manage Switch Port Mapping Tool was supposed to happen in October or November, but it got slightly delayed. No technical problems – just a delay due to research into new DNS records for NetScanTools Pro. The next release will have minor changes like an update to SQLite and the mac address to manufacturer database. If you have any suggestions, please email soon.

NetScanTools Pro 11.93 is the current release

Just a reminder that NetScanTools Pro 11.93 is the current version. This release is available now in both installed and USB versions for those with active maintenance plans. Click on the Help menu/Check for New Version.

We recommend using Npcap instead of the old WinPcap we include with NetScanTools Pro.

If you are ordering maintenance renewal online

Just two things to keep in mind:

1. **Make sure you really need to renew.** Every so often we get an online renewal order and the customer did not need to renew – we have to refund it through our reseller and we get charged. **Why does this happen?** The renewal expiration date in the software was not changed at the last renewal. There are two ways to do this – first is to go to Help/About and press the large button to update your plan expiration date from our server. Second is to manually change the date according to the instructions we sent when you last renewed. **If in doubt, ask us.**
2. **Sometimes customers have problems entering their serial number(s) into the online order form** – an error message appears when moving to the next screen. This is frequently caused by a space or other hidden character in front of the serial. Make sure there is nothing in front of V11- when you enter the serial into the online order form.

Reminder that when ordering any of our products online you are ordering from our authorized resale partner FastSpring. Your purchase is through them and we will assist in fulfilling the order as quickly as possible.

NetScanTools Pro 12 Roadmap

*Updated September – we had someone request that the RFC Reference Library be retained and expanded. It was removed from the list in point 2 below.

Once we get the Windows 11 development computer operational, work will begin on version 12. Changes we have in mind (updated with a possible list of tools):

1. Back when we changed from v10 to v11, several people told us they missed the tree format tool selector. The tree is coming back, with a twist – there will be a search bar at the top. For example, if you are looking for the ping based

tools, you would type ping in the search box and all tools with 'ping' in the title would appear and the other tools would disappear.

2. **Some legacy tools are being considered for removal.** Current candidates: Cache Forensics/Protected Storage Viewer, Finger, Network Shares – SMB, OS Fingerprinting, *nix RPC Info, Simple Services, TTCP. Comments?

3. Some integrated tools may become 'launched' for easier maintenance (separate applications).

4. New tools will be added.

NOW is the time for suggestions and comments. Send them to support at netscantools.com.

Contact Information

If you have any questions or suggestions, please feel free to email.

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