NetScanTools® Pro
Monthly Newsletter
www.netscantools.com

July 2024

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News...

From the Editor...

I've been busy with home projects and getting software updates done.

-Kirk

NetScanTools Pro 11.93.4 Released July 25, 2024

This release has several changes and an addition to Network Neighbors.

Again - the biggest thing is a change to the Registration Process. The registration window was changed to make the button launching your web browser to view the online registration page. Note that when you fill out the page it sends an email to us, so it is not an instant process.

Here is the detailed list of changes:
-Important note about registration change. Registration server went offline on April 15, 2024 - no timeline for restoration. Check and update for maintenance plan expire date on About page times out.
-ARP Scan: MAC addresses not found in the manufacturer database are now indicated with a '?' symbol.
-ARP Scan: Comments that go with MAC addresses now accept these symbols: <>' and "
-ARP Scan: Stop button is more responsive.
-DNS Tools - Advanced: IP Drilldown no longer makes ANY queries (not supported by most DNS) and now makes NS queries instead.
-IP/MAC Database: fixed problems with manual entry of an IP/MAC pair.
-Network Connection Endpoints: if it is in autorefresh mode, it stops refreshing if you switch to another tool.

-Network Neighbors: added a Last Reachable column that shows how long it has been since the IPv6 entry was last active.
-Network Neighbors: if the IPv6 entry has no mac address, it is now properly indicated with 'No MAC Address Found'.
-Promiscuous Mode Scanner: MAC addresses not found in the manufacturer database are now indicated with a '?' symbol.
-Promiscuous Mode Scanner: Stop button is more responsive.
-Updated SQLite to version 3.46.0
-Updated MAC address/Manufacturer database.
-Updated IP to Country database.

If you have an active maintenance plan, click on Help/Check for New Version to get the new full installer or the USB version patch.

Managed Switch Port Mapping Tool v2.86.7 Released May 10, 2024

This release is minor and intended to update SQLite, the MAC Address database and the copyright dates. SQLite has undergone many revisions since our last release, so this release updates it to the version available in early May. There are no algorithmic changes.

Here are the changes:

-Changed copyright notice dates to 2024.
-Updated SQLite to version 3.45.3
-Updated MAC address/Manufacturer database

NetScanTools Pro Important News

I know this is a repeat, but it is important.

Background: for the last 20+ years we have been using an old DSL line to host the registration and maintenance plan expiration date server. We have been informed that on April 15, the ISP is no longer able to continue supplying that service. At that point our server will go offline. *Why DSL?* We are in a rural area, no cable, no fiber – enough said.

What is the impact on you as an end-user?

Registration: To register NetScanTools Pro, you will need to press the Step 1 button on the Registration Reminder window, then locate the 'Register Online at NetScanTools.com' button currently in the lower right side of the Secure Server Product Registration Window. Press it and your web browser will open to the registration page. Please be aware that this is not an instant registration – we will process it and send back the registration email to the address you supplied.

What other impacts are there?

Updating Maintenance Plan Expiration Date: The 'Update Maintenance Plan Expire Date From NetScanToolsPro.com' button will no longer communicate with the server. It will time out.

Startup date check: You will need to clear the checkbox on the Application Info/Preferences window labeled 'Enable Maintenance Plan Expiration Date update from website'. If you do not clear it, the software will take longer to startup as it waits for a communications timeout.

Where do we go from here?

This came upon us very suddenly so there is currently no quick workaround. We are looking at options.

Where to find your NetScanTools Pro Update Username and Password

We receive this question a couple of times a month: "Where do I find my username and password after clicking on the 'Help' menu and selecting 'Check for New Version' in NetScanTools Pro?" Here's the answer: Look on the right-hand side of the program window. If your copy of the software is registered, your username and password will be displayed in the appropriate boxes.

Login Access Credentials

Username [   ]

Password [   ]

Maintenance Plan Expires on Friday, May 12, 2023

Open Check for New Version In Your Web Browser

If you have the right credentials and cannot log in, check your maintenance plan expiration date, then contact us.

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