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News...

From the Editor...

We did not publish a May newsletter because I was in Germany for two weeks. Beautiful scenery but lots of rain showers. I also went to Malta for Memorial Day weekend – much warmer there.

-Kirk

Managed Switch Port Mapping Tool v2.86.7 Released May 10, 2024

This release is minor and intended to update SQLite, the MAC Address database and the copyright dates. SQLite has undergone many revisions since our last release, so this release updates it to the version available in early May. There are no algorithmic changes.

Here are the changes:

-Changed copyright notice dates to 2024.
-Updated SQLite to version 3.45.3
-Updated MAC address/Manufacturer database

NetScanTools Pro Important News

I know this is a repeat, but it is important.

Background: for the last 20+ years we have been using an old DSL line to host the registration and maintenance plan expiration date server. We have been informed that on April 15, the ISP is no longer able to continue supplying that service. At that point our server will go offline. *Why DSL?* We are in a rural area, no cable, no fiber – enough said.

What is the impact on you as an end-user?

Registration: To register NetScanTools Pro, you will need to press the Step 1 button on the Registration Reminder window, then locate the 'Register Online at NetScanTools.com' button currently in the lower right side of the Secure Server Product Registration Window. Press it and your web browser will open to the registration page. Please be aware that this is not an instant registration – we will process it and send back the registration email to the address you supplied.

What other impacts are there?

Updating Maintenance Plan Expiration Date: The 'Update Maintenance Plan Expire Date From NetScanToolsPro.com' button will no longer communicate with the server. It will time out.

Startup date check: You will need to clear the checkbox on the Application Info/Preferences window labeled 'Enable Maintenance Plan Expiration Date update from website'. If you do not clear it, the software will take longer to startup as it waits for a communications timeout.

Where do we go from here?

This came upon us very suddenly so there is currently no quick workaround. We are looking at options.

NetScanTools Pro 11.93.3 Released April 4, 2024

This release has a change in the reports launcher to allow you to modify the 'Analyst' information. There are several other minor changes.

The biggest thing is a change to the Registration Process. The registration window was changed to make the button launching your web browser to view the online registration page. Note that when you fill out the page it sends an email to us, so it is not an instant process.

Here is the detailed list of changes:
-Important note about registration change. Server is going offline on or before April 15, 2024. Check and update for maintenance plan expire date on About page will also cease to function.

-Installer turns off automatic maintenance plan expire date update. See left control panel Application Info - Preferences.
-Added method for changing Analyst info for reports to Report selection window.
-DNS Tools Advanced: changed button and report order to SPF/DMARC/DKIM to reflect actual output order.
-DNS Tools Core: several places now inform you if input IP or hostname is missing.
-Report selector: double clicking in report list has been removed. Single click and press View Report button.
-Open or Create database window now grays out 'use last database' if there is no last database. Affects first time installations.
-Packet Flooder now has explanation message for 0x800007d5 PDH_NO_DATA message that appears when trying to send packets through certain interfaces. Usually appears with virtual interfaces.
-Social Media icons in left control panel updated.
-Updated SQLite to version 3.45.2
-Updated MAC address/Manufacturer database.
-Updated IP to Country database.
-Changed dates to 2024.

Where to find your NetScanTools Pro Update Username and Password

We receive this question a couple of times a month: "Where do I find my username and password after clicking on the 'Help' menu and selecting 'Check for New Version' in NetScanTools Pro?" Here's the answer: Look on the right-hand side of the program window. If your copy of the software is registered, your username and password will be displayed in the appropriate boxes.

Login Access Credentials

Username [   ]

Password [   ]

Maintenance Plan Expires on Friday, May 12, 2023

Open Check for New Version In Your Web Browser

If you have the right credentials and cannot log in, check your maintenance plan expiration date, then contact us.

Office Hours change and our FAX number is gone

For a variety of reasons we have decided to reduce our phone office hours to 8am through noon Pacific Time. Please leave a message if we do not answer. If you are outside the USA, please leave an email address or email sales at netscantools.com with your question.

The old FAX number ending in 9871 is now gone because it held the DSL connection which we had to give up in mid-April.

Contact Information

If you have any questions or suggestions, please feel free to email.

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